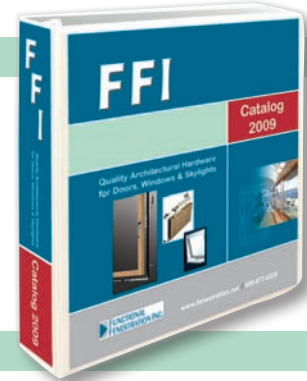


FFI is not increasing our prices in Q1 2009

We are all aware that 2009 is going to be a challenging business year. Though FFI is receiving price increases from several of our sources, at this time we are choosing to absorb cost increases rather than pass them on to our clients. Through more than 20 years of business, FFI's philosophy has been to take a partnership approach with our clients, which in this case means holding firm and not raising your hardware prices. During 2008, in fact, higher volume and purchasing negotiations allowed us to lower prices on some key items. Please contact FFI Customer Service today and let us quote your current hardware needs.

FFI 2009 binder catalog now available

The FFI Online Catalog is available 24 hours a day at www.fenestration.net, and is updated frequently. We also now have FFI binder catalogs available in stock (with 220 pages of products and information) and are currently shipping them to our clients. If your company has not yet received one, or you need an additional catalog, please contact FFI Customer Service today.



Meeting your hardware needs

FFI provides quality architectural hardware and components for the fenestration (window, door & skylight) community. Our broad range of products is sourced from more than 12 partner vendors. Many proprietary FFI Design team products are contract-manufactured to our specifications, including FFI stainless steel lift slide system, FFI sliding door tracks, and FFI Decorative pulls, cylinders, and lift slide handles. We also feature multipoint locks, operators, and stainless steel hinges for casement and awning windows – as well as motors for windows and skylights. As an independent American company, FFI is able to provide a more complete range of hardware and components and bring new solutions to market more quickly than factory-owned hardware providers. Our expert team is ready to help with your hardware needs.

Featured product: motors

It's hard not to notice the growing opportunities in Green building and LEED certified projects being mandated in more cities every day. FFI's line of motors for windows and skylights facilitate goals for natural light, ventilation and energy savings; learn more at <http://www.fenestration.net/green.html>. With many motor projects for municipalities, universities and homes under our belt, FFI is ready to help with your projects.



Truth WLS
In Stock \$349.95

⇒ Right now we have Truth WLS motors in stock for \$349.95 ⇒

FFI also features attractive, sleek UCS motors

These are easy to install with no separate operator needed, and can be used in commercial curtainwall vents. The Vega operates a 4' tall awning window of up to 440 lbs, and the Quasar lifts a skylight of up to 132 lbs. UCS products are very durable, and come with a two-year warranty.



UCS Quasar

Today's FFI

The FFI team looks forward to serving you in 2009 and beyond.



In-stock inventory, ready to ship

FFI orders placed for in-stock products ship within 72 hours. We continually enhance our in-stock inventory, which includes: sliding door hardware, FFI decorative hardware, sliding door tracks, motors for windows and skylights, Truth hardware, and multipoint locks for windows and doors. And exclusively for our manufacturing clients: FFI stainless steel lift slide systems and tilt turn window hardware.

System upgrade

In 2008, FFI upgraded our P21 system for quote and order processing, inventory management, and accounting. We've received a lot of compliments on our faster order processing, fewer and shorter backorders, and greater order accuracy and clarity. Thank you for the feedback, and please keep it coming (compliments as well as criticisms)! FFI is committed to constant improvement in our service to you.

Credit Card payments are now accepted

Credit card payments are now accepted, from qualified clients. Now FFI offers your company the flexibility to pay for orders by check or credit card.

Excellent Service...Every Time

Rely on FFI for excellence in service, product information, technical support, and follow-up. Call on us for hardware products, components and expertise available nowhere else.

FFI customer Service
toll-free 800-677-0228
fax 323-242-3824

service@fenestration.net
Monday - Friday, 8 a.m. - 5 p.m PST
showroom by appointment