FUNCTIONAL FENESTRATION INC.

FFI Product Warranty Statement: AGB Artech Window Hardware with Activage Finish, 5 Years Against Corrosion-Related Product Failure

Functional Fenestration Inc (FFI) sells products from AGB (Alban Giacomo Spa) within North America, including a wide range of hardware for doors & windows.

Ten-year mechanical warranty

AGB Artech window components with Activage finish are warranted by AGB against mechanical failure, for 10 years from date of original purchase, according to AGB's available document, and following available recommendations for installation, use and maintenance. Limitations include rectangular windows with one or two sashes, and exclude electronic or magnetic components. For FFI to fulfill this warranty, all claims must be submitted by FFI client with proof of original purchase from FFI and for claims submitted within the warranty period.

Five-year corrosion warranty

Additionally, AGB Artech window components with Activage finish are warranted by FFI against failure to function due to corrosion, for 5 years from date of original purchase, and following available recommendations for installation, use and maintenance**.** Activage finish has been documented with corrosion resistance to 2000+ hours, compared to EN tested products with 480 hours or less resistance. For FFI to fulfill this warranty, all claims must be submitted by FFI client with proof of original purchase from FFI and submitted within the warranty period.

Liability of Functional Fenestration Inc (FFI), Hawthorne, CA, as the seller for warranted products is limited to replacement or credit of FFI product at original cost, and shall not include damages of any kind, whether incidental, consequential or otherwise. Claims and returns must be made according to FFI Terms & Conditions.

Maintenance Recommendations

Any corrosion-resistant hardware may develop minor surface corrosion over time, especially in coastal applications. Activage finish is corrosion-resistant, not corrosion-proof. Recommended preventive hardware maintenance:
Wipe monthly with water and soft rag or sponge. When cleaning use gentle soap and non-abrasive cleaners.

FFI Warranty Limitations: Replacement Only

FFI will warrant and therefore provide one-to-one replacement of AGB Artech hardware that fails to function on a window. FFI will replace or repair defective products that fall within warranty guidelines covering defects in materials and manufacturing. Not covered by warranties: damage from improper storage or assembly, use outside of recommendations, unauthorized modification, normal environmental corrosion not affecting product function; nor normal wear, minor surface rust, discoloration or defects having negligible effect on product operation. FFI will not assume charges nor liability for any labor related to the removal or reinstallation of products. Warranty is void if installation or repairs are undertaken by unauthorized persons and/or without following available instructions and recommendations. Liability of Functional Fenestration Inc (FFI), Hawthorne, CA, as the seller for any defective product is limited to the replacement or credit of FFI product at original cost, and shall not include damages of any kind, whether incidental, consequential or otherwise. Any return and/or warranty claim must be made in accordance with FFI Terms and Condition.

For questions contact FFI at 800-677-0228 or sales@fenestration.net.